

COVID-19 Safety Plan at Escape Manor Brisbane

Updated December 2021

Escape Manor is committed to keeping our guests and staff safe and in particular adheres to the COVID-19 Public Health and Social measures issued by the Queensland Government. Our specific response to the COVID-19 outbreak includes the following:

1. Vaccinations

- All staff are required to provide proof of full vaccination against COVID-19, in line with the Queensland specifications.
- On arrival all guests 16 years and older are required to provide proof of full vaccination against COVID-19, in line with the Queensland specifications. This is confirmed by the Team Leader. Refusal to provide proof or to leave the premises may be referred to the authorities

2. Physical distancing

- Wherever possible, each team is kept at least 1.5 meters from other groups and allocated separate seating areas in the lounge
- Wherever possible staff keep 1.5 meters from their guests
- All room bookings are now private with no mixed groups in a room
- All staff and guests need to comply with the current specific Queensland Chief Health Officer directives such as mask wearing

3. Guest tracing

- On check in, all guests are required use the Queensland QR code check in app as well as our usual waiver. This is confirmed by the Team Leader. If a guest does not have a smart phone, the Team Leader shall provide them with a tablet for them to check in using our waiver. This should be noted on their booking.
- Waivers are kept for a minimum of two months

3. Monitoring and cancellations

- Guests can cancel or reduce their bookings without any financial penalty at any time and are encouraged to do so in the event of any of their team feeling unwell.
- Guests displaying flu-like symptoms may be asked leave (with a full refund) or to wear a provided mask at the sole discretion of the Team Leader

- Any staff member feeling unwell with Covid-19 symptoms or are identified as a close contact of a positive Covid-19 person is asked to end their shift, be tested and cancel all future shifts until a negative COVID-19 result is obtained
- All Team Leaders have completed COVID-19 training

4. Use of Sanitiser

- Each group is asked to use the provided sanitiser before entering and on exiting their room.

5. Cleaning

- Each Escape Room has been reviewed and modified to enhance sanitation and clean-ability (such as laminating paper and replacing books)
- Between each group, all common touch points in the Escape Rooms are cleaned with a disposable cloth and hospital grade spray. Additional staff are provided for this during busy periods. Staff monitor any additional room cleaning required due to unusual behavior of a group
- Common touch points at reception such as sign in clipboard, pens and locker locks and keys are cleaned after a team has used them.
- General area cleaning is carried out regularly during each shift as directed by the Team Leader, including:
 - Toilet door handles, buttons and taps
 - Lift buttons and the bottom foyer handles
 - Wipe down of sofas and seats with a dry cloth (leather friendly)

6. Continual improvement

- A staff Operations log is kept where any suggestions to improve safety can be made to continually improve our response. Staff are asked to review the log before each shift to keep up to date with changes.
- COVID-19 medical advice and directions issued by the Queensland Government is continually monitored and Escape Manor remains committed to implementing best practice to adhere to those requirements

Peter Courtney
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Escape Manor Brisbane